



**Powering Nevada's Immunization Registry** 

QUARTERLY NEWSLETTER

VOL.5 ISSUE I

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#### NATIONAL INFANT IMMUNIZATION WEEK

Every April, Nevada WeblZ staff proudly supports the efforts of Immunize Nevada, the Northern Nevada Immunization Coalition (NNIC), the Southern Nevada Immunization and Health Coalition (SNIHC), and other health organizations during National Infant Immunization Week (NIIW).

The Give Kids a Boost Health and Safety Fair, northern Nevada's main 2012 NIIW event, will take place at the Sun Valley Neighborhood Center on Saturday April 28th. Vendors from a variety of health and safety industries will offer resources, including immunizations, not typically available free of charge.

In southern Nevada, this year's kickoff event will take place on April 21<sup>st</sup> at the UMC Family Resource Center with a presentation by Dr. Trudy Larson from UNR School of Medicine. An additional educational event for childcare providers, presented by the Nevada State Immunization Program's Dr. Pam Forest, will take place at Sunrise Children's Foundation on April 23<sup>rd</sup>.

Most importantly, several organizations offer free clinics throughout the week to the public to provide no-cost immunizations to families who struggle to vaccinate their children due to financial hardship. Nevada WebIZ thanks the immunization coalitions and their fleet of staff and volunteers for the great work they do in helping to increase Nevada's childhood immunization rates.

#### **Northern Nevada Events:**

April 13, 2012 12pm-5pm *and* April 14, 2012 9am-5pm Medical Outreach Response Event (M.O.R.E.) Silver Stage High School, Silver Springs

April 28, 2012 10am-1pm Give Kids a Boost- Sun Valley Health and Safety Fair Sun Valley Neighborhood Center, Sun Valley

For more information about northern Nevada events, visit the NNIC webpage at www.immunizenevada.org/nnic.

#### **Southern Nevada Events:**

For a full list of southern Nevada events, visit the SNIHC website at www.snicnv.org.

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# NV WEBIZ DATA

## **NEVADA WEBIZ: THE "STATS"**

In each newsletter issue, the Nevada WebIZ Program brings you the latest statistics showing how Nevada WebIZ is used statewide, and how quickly our program grows. Enjoy!

23,531,473

Thank you, Banner!

Number of:

Providers (organizations): 1,060
Clinics (physical sites): 1,905
Active Users: 8,890
Patient Records: 2,413,025

(statistics as of March 2012)

Vaccinations:





## **HL7 UPDATE:**

Many providers require Nevada WeblZ's assistance in attesting to <u>meaningful</u> <u>use</u>. Because of the number of requests for assistance, Nevada WeblZ developed a waiting list to indicate the provider's effort. Per the Centers for Medicare and Medicaid Services (CMS), presence on a waiting list can serve as attestation. For more information, click on "EHR Incentive Program FAQ's" under "Downloads" at:

In January 2012, Nevada WeblZ added Banner Churchill Community Hospital to their list of Health Level Seven (HL7) electronic data exchange partners.

www.cms.gov/EHRIncentivePrograms/95 FAQ.asp#TopofPage.

Stage II of the EHR Meaningful Use Incentive Program will begin in either 2013 or 2014. Visit the CMS website at <a href="https://www.cms.gov/EHRIncentivePrograms">www.cms.gov/EHRIncentivePrograms</a> for details about this Program.

For more information about Nevada's HL7 Program, visit our HL7 page at www.health.nv.gov/Immunization hl7.htm.



## PREVNAR REMINDERS

Nevada's immunization rates have gone up! In an effort to continue improving these rates, the Nevada State Immunization Program (NSIP) sends bi-monthly reminder and recall notices (generated from information stored in the registry) to the entire state via phone calls and postcards to children aged 7-8 months and 17-18 months with at least one dose of Prevnar, and children 14-59 months needing a 5<sup>th</sup> dose of Prevnar 13. Households with children due or overdue for doses of Prevnar will receive a postcard and telephone call encouraging them to bring their child in for a doctor visit to update their child's vaccinations. The message does not specify or mention Prevnar, stating only that a child in the household may need vaccinations. From these reminders, results a perfect opportunity to determine if your patient needs other vaccinations at the time of the visit.

The NSIP hopes to reach as many patients as possible with these reminders, but doing so depends heavily on accurate and complete Nevada WeblZ patient records. Please make sure to enter all contact information correctly completely and record <u>all</u> administered vaccinations in Nevada WeblZ. By working together, the health of Nevada's communities can improve!

If you have questions about the State's Prevnar Reminder/Recall Program, please contact the Nevada WebIZ Help Desk at 775-684-5954 or <a href="mailto:izit@health.nv.gov">izit@health.nv.gov</a>.

# NV WEBIZ PROJECTS & TIPS

# NEVADA WEBIZ COLLABORATION

In September 2011, the Nevada WebIZ program began a collaboration with the Nevada Public Health Emergency Preparedness (PHEP) Program to plan, develop and implement the use of Nevada WebIZ's Countermeasures and Response Administration (CRA) module. The Nevada WebIZ CRA module allows Nevada's preparedness team to track the distribution of countermeasures (vaccines, medications and other treatments)



throughout the state in the event Nevada experiences a threat to public health. Nevada WebIZ and PHEP staff conducted trainings in two phases. First, they provided education to the State staff on how to track distribution of treatment inventory from the State level to the local POD (points of distribution) level. Next, local POD staff received training on how to document the distribution of those treatments to members of the public. Together, Nevada WebIZ and PHEP have taken steps to better prepare Nevada for a public health emergency.





Thanks to funding through the American Recovery and Reinvestment Act of 2009 (ARRA), Nevada WebIZ has added some new features to the registry in the last few months!

#### **Search with Mom's Name**

Frequently, immunization records created at birth display a first name of "Baby Boy" or "Baby Girl," as mom has not yet decided on a name at the time of record creation. This has proven itself as an issue for pediatricians searching for a record during their new patient's 2 month visit. To assist providers in locating the record, Nevada WeblZ now offers the ability to search for a record using mother's name! Please make use of this helpful feature when seeing your youngest Nevada-born patients.

#### **HEDIS Interface**

What's a HEDIS?? HEDIS stands for Healthcare Effectiveness Data and Information Set, a tool used by health plans to measure their performance in areas of care and service. Each year, as part of the Information Set, health plans partner with Nevada WebIZ to search for the immunization records of their clients in the statewide registry. Previously, this process involved manual searches and Nevada WebIZ vendor assistance. To streamline this process and save money, Nevada WebIZ created a HEDIS Interface, allowing health plans to securely upload a file of client names. This file processes overnight, returning immunization data available for download the following day. Several health plans have already taken advantage of this easy-to-use feature. Contact Mandy Harris, Nevada WebIZ Manager, if you would like to learn more.

# NV WEBIZ DATA QUALITY

# **FOCUS ON DATA QUALITY**

Did you know that Nevada WeblZ can...

- Help to increase your practice's revenue by running a Reminder/Recall Report?
- Generate reports to allowing review of your immunization rates?
- Help the State audit VFC providers and their compliance with state and federal regulations?
- Establish meaningful use and HL7 data exchange with your EMR?
- Locate/track patients during a Vaccine Recall or Public Health Emergency?
- Identify underserved communities/gaps in immunization coverage

And...Coming soon! Patients and parents will gain online access to Nevada WebIZ to print Official Immunization Records through a Public Access Portal!

Entering accurate and complete data into Nevada WeblZ plays a crucial role in giving value to the features listed above. It also helps the Nevada State Immunization Program (NSIP) find the communities most in need of vaccination services. Providers, schools, childcare facilities, and the public depend on Nevada WeblZ's accuracy to provide the best patient care.

When documenting immunizations, please take the time to verify and update patient information during each patient visit. As a reminder, the registry law requires entry of the following information into Nevada WeblZ:

- Name
- Date of Birth
- Address, including County (if available)
- State and Country of birth (If available)
- For children, mother's full name (If available)
- Manufacturer and lot number
- Date of administration.

The NSIP counts on you, the users, to help increase and maintain the accuracy and completeness of your patients' records. Want to know more? Last December, Nevada WebIZ trainers implemented a new Reports and Data Management class that focuses on maintaining quality data in the registry. NSIP encourages all experienced users to attend this highly informative session.

Reports and Data Management Class Schedule:



#### Las Vegas, NV

 June 8, 2012
 9:30am-12:00pm OR 2:00pm - 4:30pm

 September 14, 2012
 9:30am-12:00pm OR 2:00pm - 4:30pm

 December 14, 2012
 9:30am-12:00pm OR 2:00pm - 4:30pm

#### Pahrump, NV

August 8, 2012 2:00pm – 4:30pm

To register for a class, see page 9 of this newsletter for the Southern Nevada Training office contact information.



# NV WEBIZ Q & A

## Dear Nevada WebIZ,

Q: Our office would like to know- can we find the number of patients associated to our office in Nevada WeblZ?

A: Yes. To run this report, click on "Reports" on the main menu and find the "Patient Management" section. Select "Patient Roster" and fill in the required fields. Leave the "Vaccination Date Range" and "Age Range" fields blank if you wish to view all of your patients. Click on "Run Report" to generate your report.







## Dear Nevada WebIZ,

Q: We have patients no longer seen by our office and would like to know how we can remove our office as the default clinic from these patients?

To disassociate your office as the default clinic, you will need to close the patient's immunization "Program". To do this, search for the patient on Nevada WebIZ and click on "Programs" on the bottom of your search result. On the next screen you will see listed the Immunization Program; click "View" on the right-hand side. On the following screen you will need to enter a "Close Date" and choose a "Close Reason" from the drop-down list. You can also enter a comment to add additional explanation regarding reason. Once you fill in the fields, click "Update" to save. This will disassociate your office from the patient and will allow the next office that enters a vaccine on this patient's record to take ownership of the patient.

# SPOTLIGHT: SPECIAL PROJECTS

## ADULTS NEED VACCINES TOO

Outreach efforts during the 2009-2010 H1N1 campaign alerted Nevada State Immunization Program (NSIP) staff to adult immunization gaps in Nevada. Since then, Special Projects Manager Kathie Lloyd, MSN, and her team have worked to build partnerships, educate, and recruit hospitals, providers, and clinics throughout the state to immunize vulnerable and high risk populations. The four active and continuing adult vaccination projects include partnerships with the *Governor's Council on Developmental Disabilities* (GCDD) in collaboration with *Public Awareness Community Events* (PACE), and the *Consulate of Mexico* (COM), as well as our two cocooning projects: *Hospital Cocooning*, and *Vaccines for Pregnant Women*.

#### **No-Cost Immunization Clinics**

Project Manager Kathie Lloyd, MSN, partnered with GCDD & PACE to provide no-cost influenza and Tdap vaccines to individuals with disabilities and their families, and with COM to provide the same services to migrant workers and their families. At these immunization clinics, NSIP staff enter the doses administered and historical immunization records, as well as print current records from Nevada WebIZ. Since 2011, Kathie has vaccinated more than 1,350 people against influenza and over 250 people against tetanus, diphtheria and acellular pertussis (Tdap) at these events. Through these collaborations, NSIP can reach people who otherwise may not receive immunizations due to barriers such as disability, geographic location, or cost.

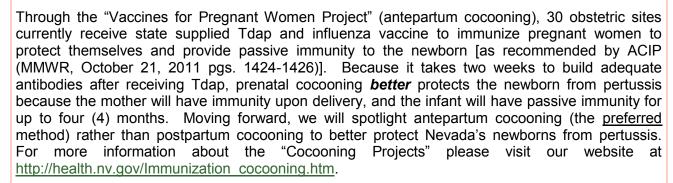




## **The Cocooning Projects**

The most successful and beloved special project is the "Hospital Cocooning Project" (postpartum cocooning). In the wake of the pertussis epidemic in California, the Special Projects team felt motivated to expand the "Hospital Cocooning Project." NSIP happily reports that all 19 of Nevada's birthing hospitals have enrolled in this nationally and internationally recognized "Hospital Cocooning Project." As a part of their standing orders, hospitals immunize new mothers (some also immunize new fathers, or two other close contacts of the newborn) with state or privately supplied vaccine. Herd Immunity\* provides a cocoon\*\* from pertussis around the infant until the infant can develop immunity by one year of age through the childhood DTaP series.







\*Herd Immunity: Resistance to the spread of infectious disease in a group because susceptible members are

few, making transmission from an infected member unlikely.

\*\*Cocoon: To envelop or surround protectively.



# **COMMUNITY PARTNERS**

# **Nevada WebIZ Taking Off To New Heights**

### Southern Nevada WebIZ Team Working Closely With Community Partners

The Southern Nevada WeblZ Team partners with many community agencies to educate and promote the benefits of Nevada WeblZ, the state's Official Immunization Registry. Recently, the team partnered with Clark County Fire Stations to support their popular community open houses. The latest open house, held at Station 18 in Las Vegas, marks the third of such events that Nevada WeblZ supported. Not only does the Nevada WeblZ Team get to interact with other health and safety community agencies, but they also get to speak directly to parents and the general public in order to educate them on the benefits of participating in a statewide immunization registry.



Fire station open houses, held every other month, allow the Nevada State Immunization Program's WebIZ Team to network with other agencies such as: American Red Cross, Crime Stoppers, Clark County Fire Department, Las Vegas Metro Police Department, Drug Enforcement Agency, Clark County School District, Clark County Commissioners, Southern Nevada Health District, and many others.

Walgreens Pharmacy attended the last two open houses administering free influenza vaccines to anyone who needed their 2011-2012 seasonal dose. The Nevada WebIZ Team worked closely with the Walgreens' Pharmacy staff to ensure proper Nevada WebIZ documentation and to provide patients with the most current, up-to-date copy of their Official Immunization Record.



Southern Nevada WeblZ Team take time out to pose with Mercy Air's helicopter.

Above = Gwen Navarrete Below = Ken Owens

### Another Great Example of Community Collaboration!



L to R—Nevada WeblZ Trainer Ken Owens, Clark County Asst. Fire Chief Sandra Baker, Clark County Fire Chief Bertral Washington, Clark County Commissioner Mary Beth Scow, Nevada WeblZ Trainer Gwen Navarrete.







# **EDUCATION OPPORTUNITIES**

## **NEVADA WEBIZ TRAININGS**

## **CEU'S**

Nurses, pharmacists and child

care providers can earn continuing education credits (CEU's) by attending Nevada

#### **NORTHERN & RURAL NEVADA**

<u>Carson City</u> April 19, 2012 May 16, 2012 Classes held at:

Nevada State Department of Public Safety 2101 Snyder Avenue, Carson City NV 89701

June 21, 2012

To receive credit:

WebIZ training.

- Complete training from a certified Nevada WebIZ trainer.
- Sign in at your training– don't forget to include your license number!
- Receive a certificate via email or mail and submit through your normal channels.

<u>Sparks</u> Classes held at:

April 20, 2012 Career College of Northern Nevada
May 18, 2012 1421 Pullman Drive, Sparks NV 89434
June 22, 2012

Every date listed above offers **BOTH** View-Only and Data Entry sessions.

For times, details or to register for a northern or rural session, call 775-684-5996.

#### SOUTHERN NEVADA

Las Vegas

April 18, 2012 Classes held at:

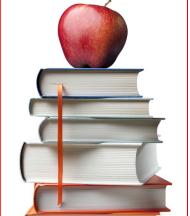
May 16, 2012 Clark County Government Center

July 19, 2012 500 South Grand Central Parkway, Las Vegas NV 89101

Every date listed above offers BOTH View-Only and Data Entry sessions.

For times, details or to register for a southern session, call either 702-486-0579 or 702-486-0580.

NEVADA WEBIZ SUPPORTED BY THE STATE OF NEVADA AND CDC GRANT # 5H23IP922549-10



# ADDITIONAL EDUCATION OPPORTUNITIES

Visit the Immunize Nevada website at <a href="https://www.immunizenevada.org">www.immunizenevada.org</a> to read about their upcoming NILE webconference sessions. These one (1) hour training sessions focus on important topics in the immunization world. Past topics include Nevada Medicaid Immunization Billing and Coding, Seasonal Influenza...More than Just a Cold, Nevada's Immunization Fraud and Abuse Policy, Perinatal Hepatitis B- The Health Care Professional's Responsibility...and many more! You can download recordings of past NILE sessions from the Immunize Nevada website.









# WHO TO CONTACT

| If you need to   | Contact  |
|--|--|
| <ul> <li>If you need to</li> <li>Enroll your practice/school/facility to use WebIZ</li> <li>Set up new users in WebIZ</li> <li>Report technical difficulties</li> <li>Reactivate an inactive user account</li> <li>Deactivate a former employee account</li> <li>Combine duplicate WebIZ records</li> <li>Unlock your account</li> </ul> | Nevada WeblZ Help Desk Victor Lamas, Help Desk Specialist Liz Smith, Help Desk Manager Phone: 775-684-5954 or 877-689-3249 (Toll-free within NV only) Email: izit@health.nv.gov  |
| <ul> <li>Set up training for your practice/school/childcare facility</li> <li>Send a new employee to training</li> <li>Request refresher training</li> <li>Request WebIZ training on a specific topic</li> </ul>   | Northern and Rural Nevada Janet Osalvo, Northern NV WeblZ Trainer Phone: 775-684-5996 Email: josalvo@health.nv.gov  Southern Nevada Gwen Navarrete, Southern NV WeblZ Trainer Phone: 702-486-0579 Email: gnavarrete@health.nv.gov  OR  Ken Owens, Southern NV WeblZ Trainer Phone: 702-486-0580 Email: kjowens@health.nv.gov |
| Find out if your practice is eligible for HL7 electronic data exchange   | HL7 Data Exchange Mandy Harris, Nevada WeblZ Manager Phone: 775-684-4258 Email: asharris@health.nv.gov   |
| Ask questions pertaining to data or statistics   | Nevada WebIZ Data and Statistics Mandy Harris, Nevada WebIZ Manager Phone: 775-684-4258 Email: asharris@health.nv.gov  |
| Request WebIZ support at a Health Fair or major immunization event   | Nevada WebIZ Main Office Mandy Harris, Nevada WebIZ Manager Phone: 775-684-4258 Email: asharris@health.nv.gov  |
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